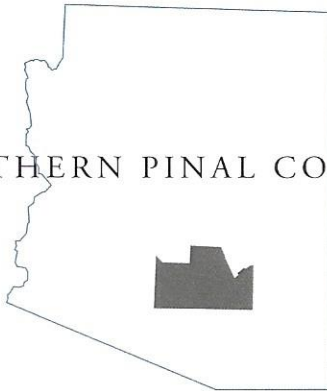


COMMUNITY RESOURCES



NORTHERN PINAL COUNTY



A not-for-profit organization
hov.org

Darcy Bentz
Community Liaison

Administrative Office

1510 E. Flower St.
Phoenix, AZ 85014

(602) 530-6920 24/7

(602) 530-6905 FAX

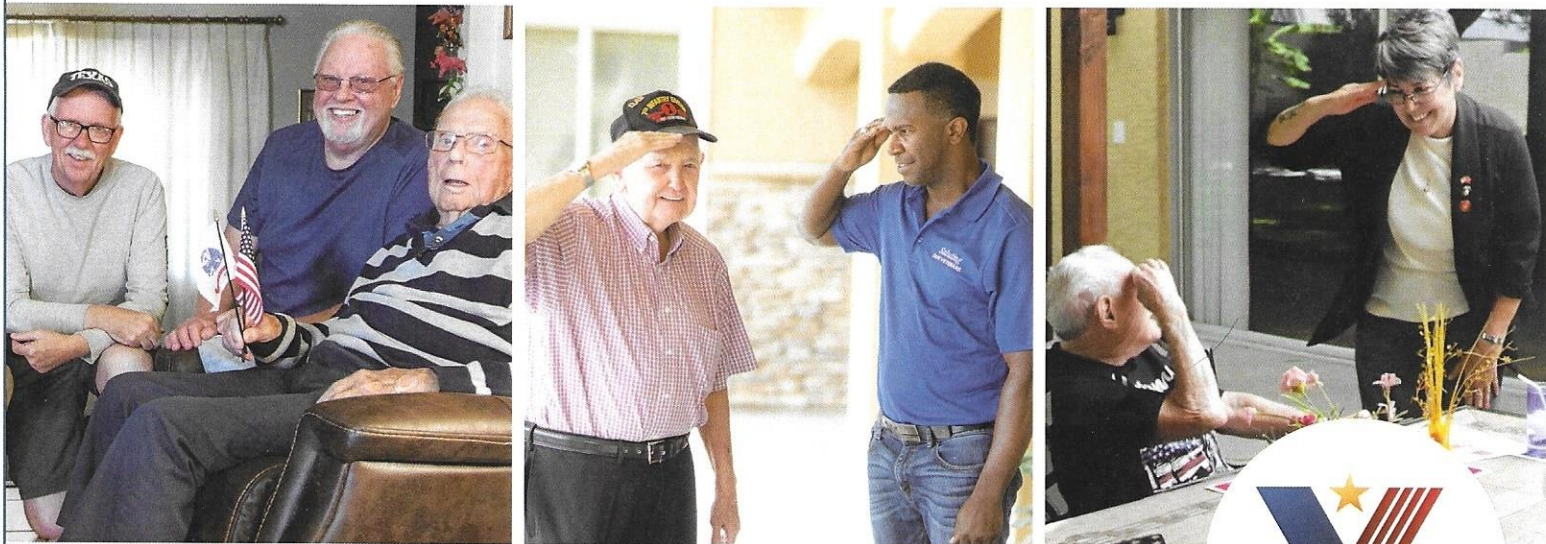
(602) 679-4617 CELL

dbentz@hov.org



HOSPICE
of the **VALLEY**

A legacy of caring since 1977



WE HONOR VETERANS

Saluting Our Veterans

A Hospice of the Valley Program Honoring Our Veterans

We are proud to provide our veteran patients with a **personal visit** from one of our veteran volunteers. This visit recognizes the veteran's dedicated service to our country. We are grateful for the opportunity to pay tribute to these brave men and women who protect our freedoms.

Our volunteers bring:

- A small, tabletop flag from the appropriate branch of service
- A special lapel pin
- An open heart and listening ear to share and reminisce about military service

For more information about **Saluting Our Veterans**, call **(602) 530-6900**.



1510 E. Flower St. Phoenix, AZ 85014 (602) 530-6900 FAX (602) 530-6901 hov.org

A legacy of caring since 1977

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Caregivers of Veterans with Dementia

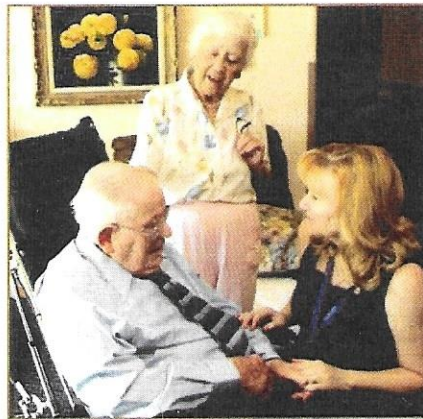
Educational Sessions offered by Hospice of the Valley

Hospice of the Valley, an internationally recognized leader in innovative dementia care, is offering no-cost educational sessions to help caregivers of military veterans with dementia. Sessions can last from 1–3 hours with longer sessions addressing more concrete details, including more time for questions and discussion. The presentations will be given by members of the Dementia team—comprised of a physician, nurse practitioners, social workers and educators. The program and individual team members have received honors and awards for their work from organizations including the *International Journal of Palliative Nursing*, the Visiting Nurse Association of America and the Arizona Alzheimer's Consortium.

Caregivers who attend the session will:

- Learn how changes in the brain due to dementia impact thinking, functioning and behaviors.
- Discuss how to customize approaches to prevent or minimize common challenging behaviors in the person with dementia.
- Identify key considerations for future healthcare decisions and planning.

Alzheimer's disease and related dementias are the epidemic of our time. More than five million Americans have Alzheimer's disease, now the third-leading cause of death. Dementia is emerging as an important healthcare issue for veterans and their families as our veteran population ages. Recent studies suggest that people who suffer Post Traumatic Stress, highly prevalent among veterans of combat, are twice as likely to develop dementia.



As the disease progresses, the person with dementia becomes increasingly dependent upon others to be kept safe and have their daily needs met. Families typically assume a demanding and complex role as dementia caregivers with little to no training and support. Over time, many dementia caregivers suffer from significantly higher levels of stress,

fatigue and chronic illnesses. Providing caregivers with education helps maintain their health, as well as improving patients' well-being, studies show.

The educational sessions are funded in part by the Arizona Department of Veterans Services available through the Arizona Veterans' Donations Fund.

To arrange a presentation, contact:

David Johnson: johnsond@hov.org or 602.515.6177

Tom Fenner: tfenner@hov.org or 602.910.8737

1510 E. Flower St. • Phoenix, AZ 85014

602.530.6900 • hov.org

Your not-for-profit hospice since 1977



HOSPICE
of the VALLEY

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ADULT DAY CARE

Neighbors Who Care (480) 895-7133
Sun Lakes
neighborswhocare.com

Perfect Place, The (480) 895-2892 ext. 3
23914 S. Alma School Rd., Sun Lakes, AZ 85248
theperfectplacecare.org

AIDS INFORMATION AND SERVICES

National CDC Aids Hotline..... (800) 232-4636
cdc.gov/hiv

ASSISTANCE FOR ECONOMICALLY DISADVANTAGED, ELDERLY AND/OR HOMEBOUND

Area Agency on Aging (520) 836-2758
(800) 293-9393

Coordinates, develops and delivers services for adults aged 60 years and older, persons of any age with HIV/AIDS, adults aged 18 years and older with disabilities, long-term care needs and family caregivers.

8969 W. McCartney Rd., Casa Grande, AZ 85194

AZ State Department of Economic Security (DES) Division of Aging and Adult Services
..... **Central Intake (877) 767-2385**

Offers programs for family assistance, unemployment, child support, financial assistance, AHCCCS health insurance, nutrition assistance, safety and economic security for children and adults.

401 N. Marshall St., Casa Grande, AZ 85122

Seed Farm and Career Center Rd., Sacaton, AZ 85247

1155 N. Arizona Blvd., Coolidge, AZ 85128

des.az.gov

CANCER SUPPORT

Alliance Cancer Care Arizona (520) 836-9800
1876 E. Sabin Dr. #10, Casa Grande, AZ 85122
accarizona.com

American Cancer Society (800) 227-2345
Health education, support groups, patient services, childhood cancer education, special events and community crusade (community networking).
cancer.org

COMMUNITY OUTREACH

AHCCCS Mercy Care Mental Health Help Line (not Crisis Line) (800) 564-5465
mercycaarez.org

Alzheimer's Association, AZ chapter (520) 322-6601
24/7 (800) 272-3900

Respite care programs, library, educational programs, support group, safe return program, home assessment and case management for families.

2990 N. Swan Rd. #147, Tucson, AZ 85712

alz.org/DSW

Gila River Indian Community Elderly Services Program
..... (520) 562-5232

431 E. Pima St., Sacaton, AZ 85147

Health Care Decisions (602) 222-2229

Learn about living wills and medical power of attorney forms, which state individuals' wishes about what kind of health care they would want—or not want—if they couldn't speak for themselves. Education and free forms provided to individuals and to community groups.

Hospice of the Valley, 1510 E. Flower St., Phoenix, AZ 85014

hcdecisions.org

Hospice of the Valley (602) 530-6900

The nation's largest not-for-profit hospice serving Maricopa and Pinal counties, offers no-obligation presentations to community groups and organizations about a variety of end-of-life topics, such as hospice and palliative care, and dementia care.

1510 E. Flower St., Phoenix, AZ 85014

hov.org

COURTS

Justice Court (520) 866-7475
820 E. Cottonwood Ln., Bldg. B, Casa Grande, AZ 85122

Municipal Court (520) 421-8675
375 E. 9th St., Casa Grande, AZ 85122

Superior Court (520) 866-5400
971 Jason Lopez Cir., Bldg. A, Florence, AZ 85132

DEMENTIA

Supportive Care for Dementia Program (602) 636-6363
Family caregivers often feel overwhelmed, anxious and isolated while they are caring for a loved one with dementia. Services include: 24/7 phone support to speak with a nurse or social workers any time of day or night and home visits from a dementia educator to teach behavior management strategies for Alzheimer's disease and other dementias, help with medication, placement options and living wills.
hov.org/dementia/supportive-care-for-dementia-program

DENTAL

Sun Life (520) 381-0381
865 N. Arizola Rd., Casa Grande, AZ 85122

FINANCIAL SERVICES

AHCCCS Dept. of Economic Security (855) 432-7587
Provides medical assistance to indigent persons. Available to low-income individuals who meet program criteria. For eligibility requirements, call the DES.
azahcccs.gov

ALTCS
(Arizona Long-Term Care System) (888) 621-6880
Assistance for people age 65 and over, blind and disabled individuals who need ongoing services at a nursing facility. Available to low-income individuals meeting eligibility.
201 E. Cottonwood Lane #2, Casa Grande, AZ 85122
azahcccs.gov

Money Management International (866) 889-9347
Offers free confidential financial counseling sessions and credit counselors to help create a budget and debt management plan.
moneymangement.org

FIRE DEPARTMENT – NON-EMERGENCY

Ak Chin (520) 568-1300
Casa Grande (520) 421-8777
Coolidge (520) 723-5311
Eloy (520) 466-3544
Florence (520) 868-7609
Maricopa (602) 253-1191
Stanfield (520) 431-9600

GRIEF SUPPORT

Hospice of the Valley (602) 530-6900
Dozens of grief support groups are open to the community to attend at no charge, regardless of whether their loved one was served by Hospice of the Valley.
hov.org/our-care/grief-support

New Song Center for Grieving Children (480) 951-8985
Nurturing support for grieving children, teens, young adults and their families.
newsongcenter.org

HOSPICE

Hospice of the Valley (602) 530-6900
Your not-for-profit hospice since 1977, bringing comfort and dignity as life nears its end. Medications, medical equipment and supplies related to the life-limiting diagnosis are covered by Medicare or insurance and delivered to the patient's doorstep. Patients can keep their own doctor. Our team works with the patient's physician — or we can oversee care if that is desired. We come to your home, nursing home, group home, or our inpatient units. We offer specialized programs that go beyond the basics of hospice care to treat specific illnesses like heart and lung disease. We also provide caregiver support, integrative therapies, grief support and palliative care for people not yet ready for hospice. We care for the patient and support family members too.
hov.org

HOSPITALS

Florence Hospital at Anthem (520) 868-3333
4545 N. Hunt Hwy., Florence, AZ 85123

Hu Hu Kam Memorial Hospital (520) 562-3321
(602) 528-1350
483 W. Seed Farm Rd., Sacaton, AZ 85147

HOUSING REFERRAL SERVICES

Senior Placement Service (602) 776-6800

When a family member needs additional support at home or a supervised care environment, the array of choices can be overwhelming. Hospice of the Valley's Senior Placement Service helps families and health care professionals sort through the options for senior care—home health care companies, group homes, assisted living and skilled nursing facilities.

1510 E. Flower St., Phoenix, AZ 85014
hov.org

IN-HOME CARE

Accentcare (520) 316-0290 accentcare.com

Arizona Supportive Care (602) 212-3000

Arizona Supportive Care (AZSC) provides in-home care for people with late-stage chronic illnesses who aren't ready for hospice, but could be within a year. Home Health services are provided for patients unable to leave home without considerable assistance. A Senior Placement Service is available if alternative living arrangements are needed. AZSC is a program of Hospice of the Valley.
hov.org/our-care/palliative-care

Comfort Keepers. (520) 233-2848 comfortkeepers.com

Eyes on Site (480) 626-8925 Will go to patient's home; able to serve bed-bound patients. eyesonsite.com/mobile-eye-care.html

Geriatric Solutions (602) 954-0444

Our physicians and nurse practitioners provide comprehensive primary care services to people in the comfort of their own home. Home-limited patients receive personalized quality care and help navigating the complex healthcare system. Services include annual wellness exams and transitional care following a hospital visit. This proactive approach helps avoid unnecessary emergency room visits and hospitalizations. Our teams coordinate care with specialists and other providers who bring services to the home, such as optometry and podiatry. We provide support and education to families and caregivers. Our 24/7/365 live nursing support gives families and caregivers peace of mind.
geriatricsolutions.org

Home Instead Senior Care. (520) 426-3902 homeinstead.com

Prileo (520) 421-3088 prileohomecare.com

Synergy Home Care (480) 377-6770 synergyhomecare.com

Visiting Angels (800) 365-4189 visitingangels.com

LEGAL SERVICES

Adult Protective Services (APS) (877) 767-2385

Provides protection and assistance to adult victims of domestic abuse. Will accept phone reports M-F 7 a.m.–7 p.m.; Sat., Sun., and State holidays 10 a.m.–6 p.m.
des.az.gov/services/basic-needs/adult-protective-services

Arizona Ombudsman (866) 362-2837 (520) 836-2758

Legal assistance with state/federal government matters.

Jackson White Attorneys at Law (800) 243-1160 Consultation.

Pinal-Gila Council for Senior Citizens. (800) 293-9393 (520) 836-2758

Must be at least 60 years old; simple wills, powers of attorney, beneficiary deeds, and affidavits of entitlement. Donations encouraged.
pgcsc.org/service-locator/legal-services.html

Pinal County Public Fiduciary. (520) 866-7252 971 N. Jason Lopez Circle, Bldg. D, Florence, AZ 85132

Southern Arizona Legal Aid (520) 316-8076 1729 N. Trell Rd. #101, Casa Grande, AZ 85122 sazlegalaid.org

MEAL PROGRAMS

Casa Grande Dorothy Powell Senior Center. (520) 421-8760 Meals, transportation and activities available. Contact for current pricing and services. 405 E. 6th St., Casa Grande, AZ 85122

Coolidge Adult Center (520) 723-4803 Meals available with advance notice. Donations requested. Transportation services available. Contact for current pricing and services. 250 S. 3rd St., Coolidge, AZ 85128

Eloy Toltec Senior Center (520) 466-3166
Meals served 8 a.m.–2 p.m. and transportation available. One week notice required for meals and transport. Contact for current pricing and services.
3650 W. Shedd Rd., Eloy, AZ 85131

Florence Dorothy Nolan Senior Center (520) 868-7622
Meals, transportation and activities available. Contact for current pricing and services.
330 N. Pinal St., Florence, AZ 85132

Seeds of Hope Hot Lunch Program (520) 836-6335
Hot lunch served Monday–Saturday, 11 a.m.–12 p.m.
518 E. 2nd St., Casa Grande, AZ 85122

St. Vincent de Paul Society (520) 836-2009
Food bank and food boxes available. Contact for current hours and eligibility.
405 E. 2nd St., Casa Grande, AZ 85122

Pinal–Gila Council for Senior Citizens (520) 836-2758
Home-delivered meals.

MEDICAL EQUIPMENT, LOAN CLOSETS AND DONATIONS

American Cancer Society (602) 224-0524
cancer.org

Salvation Army (800) 728-7825
Will pick up donated items.
salvationarmyusa.org

St. Vincent de Paul Society (520) 836-2009
Will pick up and loan items.
405 E. 2nd St., Casa Grande, AZ 85122
stvincentdepaul.net

Valley Respiratory Services (520) 836-9300
1275 E. Florence Blvd., Casa Grande, AZ 85122
rtahomecare.com

MOBILE NOTARIES

123Notary.com (888) 838-1458
Will search by zip code for mobile notary availability. Spanish speakers available.

AZ Med Mobile Notary (602) 433-3440
Answering services 24/7.

MORTUARIES

Angels in Waiting (520) 836-8300
112 N. Sacaton St., Casa Grande, AZ 85122
aiwcgaz.com

Heritage Casa Grande Funeral Home and Cremation Society of Arizona (520) 836-5555
1575 E. Florence Blvd., Casa Grande, AZ 85122

Heritage Coolidge Funeral Home (520) 723-7755
410 W. Roosevelt Ave., Coolidge, AZ 85128

Heritage Florence Funeral Home (520) 868-0457
(520) 723-7755
360 N. Park St., Florence, AZ 85232

**J. Warren Casa Grande/
Mountain View Cemetery** (520) 374-2000
15506 Skyway Ave., Casa Grande, AZ 85193

**J. Warren Cole & Maud
Coolidge Chapel** (520) 723-7722
541 W. Coolidge Ave., Coolidge, AZ 85128

**J. Warren Cole & Maud
The Gardens Chapel** (520) 836-8041
525 N. Peart Rd., Casa Grande, AZ 85122

**J. Warren Mountain View Chapel
and Crematorium** (520) 374-2000
15506 Skyway Ave., Casa Grande, AZ 85193

J. Warren Valley Chapel (520) 466-7387
601 N. C St., Eloy, AZ 85131

Marcus Funeral Services (520) 294-4732
304 E. Vamori St., Tucson, AZ 85756
Use for Tohono O'odham tribe.

San Tan Mountain View Funeral Home (480) 888-2682
21809 S. Ellsworth Rd., Queen Creek, AZ 85142

ORGAN DONATIONS

Anatomy Gifts Registry..... (800) 300-5433
anatomygifts.org

Donor Network of Arizona (602) 222-2200
(800) 943-6667
dnaz.org

Research for Life..... (800) 229-3244
researchforlife.org

Science Care..... (800) 417-3747
Body donation for medical education and research.
sciencecare.com

University of Arizona Willed Body Program. (520) 626-6083
bodydonation.med.arizona.edu

PERSONAL SAFETY ALARM SYSTEMS

ADT..... (800) 817-2358
adt.com

Medical Guardian..... (800) 313-1191
medicalguardian.com

Philips Lifeline..... (866) 674-9900 ext. 4391
Existing customers (800) 635-6156
lifeline.philips.com

Response Link..... (866) 802-3676
responselink.com

SENIOR CENTERS

Casa Grande Dorothy Powell Senior Center. (520) 421-8760
405 E. 6th St., Casa Grande, AZ 85122

Coolidge Adult Center (520) 723-4803
250 S. 3rd St., Coolidge, AZ 85128

Eloy Toltec Senior Center..... (520) 466-3166
3650 W. Shedd Rd., Eloy, AZ 85131

Florence Dorothy Nolan Senior Center (520) 868-7622
330 N. Pinal St., Florence, AZ 85132

SOCIAL SECURITY

Center for Medicare and Medicaid Services
Medicare Complaints (800) 633-4227
cms.gov

Social Security Administration..... (800) 772-1213
Retirement insurance, survivors' insurance, SSI, disability
insurance and Medicare.
16241 N. Tatum Blvd., Phoenix, AZ 85032
ssa.gov

SUICIDE

National Suicide/Crisis Hotline (800) 273-8255

TRANSPORTATION (ROUTINE)

American Cancer Society..... (602) 224-0524
Transportation without assistance. Patient must provide own
wheelchair and be able to walk safely.
cancer.org

Casa Grande Airport Shuttle..... (520) 251-8336

Central Arizona Regional Transit (CART).... (520) 723-7195
The CART is a regional bus system that connects Florence,
Coolidge, Central Arizona College and Casa Grande.
ridethecart.com

Cotton Express/Dial-A-Ride..... (520) 723-7195
395 W. Palo Verde Ave., Coolidge, AZ 85128

Pinal-Gila Council for Senior Citizens..... (520) 836-2758
Contact for transportation service options and associated
fees or requested donations (varies by location). Must be at
least 60 years of age to be eligible.

URGENT CARE

Dignity Health Maricopa Urgent Care (520) 233-2468
20750 N. John Wayne Pkwy., Maricopa, AZ 85139

NextCare Casa Grande Urgent Care (520) 876-0800
1683 E. Florence Blvd., Casa Grande, AZ 85122

VETERANS

Arizona Department of Veterans' Services . . (602) 255-3373
Arizona State Veteran Homes (800) 406-3373
Education (GI Bill) (888) 442-4551
Healthcare Benefits (877) 222-8387
Health Eligibility Center (800) 929-8387
Life Insurance (800) 669-8477
Memorial Program Service (800) 697-6947
Special Issue Help Line (800) 749-8387
Women Veterans Hotline (855) 829-6636

3839 N. 3rd St., Phoenix, AZ 85012
dvs.az.gov

Casa Grande VA Clinic (520) 836-2536
1876 E. Sabin Dr. #15, Bldg. A, Casa Grande, AZ 85122

Hospice of the Valley Salutes Program (602) 530-6900
Veterans nearing end of life are offered recognition ceremonies by volunteers who also are veterans through the Salutes program at Hospice of the Valley.
hov.org

Maricopa VA Office (602) 535-1215
17945 N. Regent Dr., Bldg. A, Room 106, Maricopa, AZ 85138

VOLUNTEER ORGANIZATIONS

AARP (866) 389-5649
aarp.org